



**Connecting to the Future** 

# とくしま国際消費者 フォーラム<mark>2021</mark>

Tokushima International Consumer's Forum 2021

## – Program –

27

October 26 (Tue), 2021 10:00-16:40 (JST) The forum will be live-streamed. JR Clement Hotel Tokushima 4th Floor

Organized by: 夜 徳島県 Tokushima Prefectural Government With the Support of: Consumers Affairs Agency / Japan Ethical Initiative

https://www.pref.tokushima.lg.jp/en, world.consumer.forum/2021/



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Theme

"Path to solutions for new problems faced by consumers" as we aim for the realization of a sustainable society
Looking towards the digital society after the age of COVID-19 –

The Tokushima Prefectural Government has been carrying out various initiatives to facilitate the process of building a sustainable society from a global perspective in cooperation with the Consumer Affairs Agency. For example, the Government co-hosted Japan's first G20 International Conference on Consumer Policy with the Consumer Affairs Agency, which was held in Tokushima Prefecture in September 2019, and, since July 2020, has been promoting pioneering projects together with the Consumer Affairs Agency's Strategic Headquarters for Frontiers of Consumer Policy, which was set up in the Government's building as a national hub for policy development and international operations in consumer administration and education.

Held on the theme, "New Consumer Problems and Road Map to Solutions to Prepare for a Post-Covid-19 Digital Society," the Tokushima International Consumer's Forum 2021 will invite leading experts in ethical consumption from various countries to offer opinions and recommendations relating to the theme, and organize sessions for participants from ASEAN countries that are important partners of Tokushima Prefecture and Japan, not only for economic collaboration and interpersonal exchanges, but also for the development of healthy consumer markets. In doing so, the Forum hopes to create a new cooperative network and new value.

We hope that the forthcoming Forum will facilitate meaningful, forward-looking discussions to contribute to international consumer policies, and help to improve people's lives as consumers all around the world.

Date/Venue	Date:October 26 (Tuesday), 2021 Venue:4F, JR Hotel Clement Tokushima (1-61, Nishi, Terashima-honcho, Tokushima) %The forum will be live-streamed.		
Schedule	●10:00 <b>~</b> 10:10	Opening Remarks	····· P2
	●10:10~11:30	Keynote Speech ·····	····· P2
	●11:40 <b>~</b> 12:50	Session 1	····· P3
	●14:00 <b>~</b> 15:10	Session 2	····· P4
	●15:20 <b>~</b> 16:30	Session 3 ·····	····· P5
	●16:30 <b>~</b> 16:40	Closing Remarks	····· P5
	<pre>%Time is JST</pre>		



Opening Rema	arks		
10:00~10:10	Governor of Tokushima Prefecture Kamon Iizumi		
	Commissioner of the Consumer Affairs Agency Akiko Ito (Video Message)		
Keynote Spee	eches		
Keynote sp ethical con	beeches by the world's top leaders in regards to sumption		
10:10~10:30	Keynote Speech (1) - continued strong growth of interest in ethical buying across all sectors		
	UK Director   Ethical Consumer Rob Harrison		
10:30~10:50	Keynote Speech (2)       Can consumers buy a better world?         Image: Australia       Founder   Good On You		
	Gordon Renouf		
10:50~11:10	Keynote Speech ③       Turning Darkness Into Light: How Our Current Global Challenges Can Help Us Create The Building Blocks For A Thriving Global Democracy         Image: USA		
	Founder   Better World Shopper Associate Professor of Sociology   College of the Holy Cross Ellis Jones		
11:10~11:30	Keynote Speech ④       Ethical Consumption in the Philippines During COVID-19 Pandemic         Philippines		
	Undersecretary for Consumer Protection Group Department of Trade and Industry <b>Ruth B. Castelo</b>		
11:30~11:40	< Break >		

Session 1

## Session with the world's top leaders in regards to ethical consumption



12:50~14:00 < Break >



## Session between national and local governments of both ASEAN countries and Japan



Session ③

### Session relating to consumer education at the university level



16:30~16:40

France
 Programme Officer | United Nations Enviroment Programme
 Farid Yaker



### 2019 G20 International Conference on Consumer Policy

#### \* Japanese Only https://www.pref.tokushima.lg.jp/5026541



On September 5 and 6, 2019, the G20 International Conference on Consumer Policy was co-hosted by the Consumer Affairs Agency and the Tokushima Prefectural Government in Tokushima City as a side event of the G20 Osaka Summit. The conference was attended by about 300 individuals, including some 60 representatives from 38 countries and regions and international organizations as well as personnel from Tokushima



and other prefectures. Common issues in consumer policy in respective countries were discussed, and it was agreed to ensure international coordination and cooperation.

There was useful discussion on the theme of "Emerging Challenges to Consumer Policy in the Digital Age" in relation to priority issues shared by respective countries, such as adapting policies to rapid technology innovation, improving the effectiveness of product recalls in the digitalization age, and the roles of departments and bureaus in charge of consumer administration in attaining the SDGs. It was also very useful to share information about future measures in consumer policy.

In the "Tokushima Session" on September 6, discussions focused on the status of consumption by young people in respective countries, measures to cope with damage suffered by consumers, and consumer education to help realize a sustainable society on the theme of "Promoting Consumer Education to Young People." Students of a prefectural high school gave a presentation on the work of Fairtrade in



Cambodia.

In the Study Tour, about 60 participants visited a prefectural high school which worked on an advanced ethical consumption project by inheriting the traditional skills of Awa indigo dyeing. Students took the participants to see an indigo field, watch a video, and experience indigo dyeing.

### 2020 Tokushima International Consumer's Forum 2020

https://www.pref.tokushima.lg.jp/en/ world.consumer.forum/



The global situation surrounding consumers has changed dramatically due to the Covid-19 pandemic. To "realize a sustainable society" in response to such social changes, we sought the frank opinions from top global leaders of ethical consumption and experts in Japan. The forum was streamed on demand.

On November 4, 2020, the day on which streaming started, a preview event was held at JR Hotel Clement Tokushima to mark the on-demand streaming of Tokushima International Consumer's Forum 2020.







https://www.pref.tokushima.lg.jp/en/world.consumer.forum/2021/

