

消費者行 Consumer Affairs Agency, Covernment of Japan 性能用 Tokushima Prefectural Government

on Consumer Policy

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# 1. Consumption behavior of young people

### **Current situation**

#### **♦**Spread of ICT in consumer life

- One of the top-ranking prefectures in Japan in the deployment of fiber-optic broadband networks
- **Growing smartphone ownership**

Music downloading, comparison of products online, SNS, flea-market apps, etc.

### **♦**Spread of ethical consumption

- **OPromotion of fair trade by high school students**
- **Establishment of ethical club in 40 public high schools in Tokushima Prefecture**

Development of fair trade products, reduction of use of plastic shopping bags, etc.









## Implementation of education

Consumer education in preparation for Society 5.0

- **♦**Consumer education in response to social changes
  - Response to consumer problems that are becoming more complicated and sophisticated
  - Implementation of policy measures in anticipation of social changes

- **♦ Ethical consumption to contribute to SDGs**
- Promotion of ehical consumption as part of school education
- Spread of ethical consumption in consumer life

### 2. Consumer education in response to social changes

# **◆** Response to consumer problems that are becoming more complicated and sophisticated

- Cooperation with consumer affairs specialists
  (Tokushima Consumer Affairs Specialist Bank)
  - 33 organizations and individuals including ICT companies and lawyers are registered.





Experts sent to schools

## **♦** Implementation of policy measures in anticipation of social changes

Model use of "First Step to Society", a textbook produced by the Consumer Affairs Agency from 2017

Nationwide first Lessons provided in all 56 high schools in the prefecture.





Consumer education for young people is promoted nationwide at the initiative of Tokushima Prefecture

Feb.2018 Reflected in national policy

(Consumer Affairs Agency, Ministry of Education, Culture, Sports, Science and Technology, Financial Services Agency, Ministry of Justice)

"Action Program for promoting consumer education for young people"

- →Provide classes in **all high schools in Japan** by 2020
- Urgent proposal to the National Governors' Conference(July 2018)

Urgent proposal with a view to promoting consumer education for young people in response to the lowering of the age of majority



- Nationwide expansion of the Tokushima model
  - Open demonstration lessons
  - Meeting to report experiences in providing consumer education at schools



## 3. Ethical consumption to contribute to SDGs

## **◆ Promotion of ehical consumption as part of** <u>school education</u>

- National pioneer Fair trade activities by high school students
- Work with high school students in Cambodia to develop new products
- Reduce food waste
  - O Provide dishes with less food waste at school cafe
- Reduce waste plastics
  - Produce original eco-bags
- "Next-Generation Ethical Festival" a symposium on Ethical Consumption for young people









#### **◆Spread of ethical consumption in consumer life**

- Produce materials to promote ethical consumption
- Offer opportunities for parents and children to learn about ethical consumption





#### Sustainable future created by young people

National meeting

"Ethical Koshien 2019" (Dec. 26 and 27, 2019) Japan's first

High school students promoting ethical consumption meet in Tokushima from all over Japan.

Creating a role model for consumer education to prepare for the coming of the super-smart society